

WorldSkills Australia Supporters Tour Booking Conditions

PAYMENT CONDITIONS

- All rates are in \$AUD and are cash/cheque/direct deposit rates. Credit cards are NOT accepted.
- A non-refundable deposit of \$400.00 per person, per tour, is required to ensure your place on each tour.
- A non-refundable deposit of \$200.00 per person is required to book any flights.
- Final balance is due no later than 1 July 2009.

CANCELLATION POLICY

All cancellations must be received in writing

- If cancelled outside of 90 days prior to travel a cancellation fee of the deposit applies.
- If cancelled after final payment but prior to 45 days before travel a cancellation fee of 50% applies.
- If cancelled later than 45 days prior to travel, a cancellation fee of 100% applies.

AMENDMENTS POLICY

Charges will apply for any changes made once the booking has been deposited. Fees from \$33.00 per person, per change will apply. Actual cost is subject to conditions invoked by the supplier.

FORCE MAJEURE

If the tour cannot proceed due to flood, earthquake, war or civil strife, acts of terrorism, hurricane, strike, fire, lock out, epidemic, failure or delays of scheduled transportation facilities, or others Acts of God, or any law, order decree, rule or regulation of any government authority, or for any reason whether of a similar or dissimilar nature beyond the control of Travelworld Toowoomba, this agreement shall terminate and there shall be no claim for damages by either party against the other.

INSURANCE

It is a condition of travel that each passenger is adequately covered by a proper insurance cover. Please also check the contingencies of your prospective insurance cover and ensure you are aware of its conditions and omissions. We strongly advise travel insurance from time of booking to provide full cover.

PRICES

All tours have been costed on a minimum of 30 passengers travelling. In the event of a reduction in the numbers of passengers travelling below that minimum, or in the event of price increases from suppliers, or tax increases, Travelworld Toowoomba reserves the right to pass on these increases in costs with or without warning to its passengers.



The tour prices are based on costs, charges, tariffs, rates, prices, levies and exchange rates as at 9 March 2009. If the currency fluctuates by more than 10%, Travelworld Toowoomba reserves the right to apply a currency surcharge.

BEDDING

It is not possible to guarantee Double Beds at all hotels. There may be occasions where passengers are required to accept twin beds.

PASSPORTS AND VISAS

It is the responsibility of the passenger to have a valid passport and all visas, permits and certificates required for the selected tour. Contact Travelworld Toowoomba for further assistance.

UNUSED SERVICES

No refund is given where pre-booked accommodation is partially or wholly unused. No overseas supplier or associate is authorised to promise a refund of behalf of Travelworld Toowoomba.

ITINERARY VARIATIONS

All possible effort will be made to adhere to the advertised touring itinerary. Occasionally circumstances beyond our control will force changes, amendments or modifications to the itinerary and its inclusions. Travelworld Toowoomba cannot be held responsible for any omissions or modifications to the itinerary or the inclusions made as a consequence to these changes.

NOT INCLUDED IN THE TOUR PRICE

Unless otherwise indicated we have not included Flight, Visas, airport taxes, security charges, items of a personal nature, laundry, drinks and consumables.

RESPONSIBILITIES

Travelworld Toowoomba acts only as a booking agent making reservations with Air Canada and Brewster (a Viad Corp Company) or associates offering the services contained in the packages being offered. Whilst acting in good faith, Travelworld Toowoomba does not accept any responsibility for default causing loss or injury to person or property whether by negligence or otherwise on the part of the operator of accommodation managers/owners or their employees. Travelworld Toowoomba has made every effort to ensure the quality of accommodation and the accuracy of the advertised packages, but shall not be liable for any dissatisfaction the passenger may have with the accommodation and touring or any injury, damage or loss caused by the change or withdrawal of any price, detail or other item or service. In addition Travelworld Toowoomba shall not be held responsible for any loss of quality of goods or services supplied or any changes in an itinerary beyond our control made by third parties. This agreement shall be governed and controlled in accordance with the laws of Queensland Australia.



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